

National Self-Represented Litigants Project

National and Provincial Resources for Self-Represented Litigants

Updated September 2018

National and Provincial Resources for SRLs

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National Resources

The following list of general resources are not province-specific, and have been identified as especially useful by other SRLs, those working in the justice system, or members of the NSRLP research team.

Litigation Assistance for SRLs

Generating Search Terms for Your Research

http://legalresearch.org/essentials/process/use-finding-tools/words-and-phrases-research/

Some law firms provide basic information on their websites – a few provide significant and useful outlines in the areas of law that they practice. If there are larger law firms in your province offering services in the area of law that you are concerned with (e.g. family, employment, immigration) you may find that their websites offer some information about the structure of law in that area that you can use as a starting point.

Pro Bono Students Canada

http://www.probonostudents.ca

An award-winning law student program that provides legal services without charge to organizations and individuals in need in Canada. You may have a law school with a Pro Bono Students Canada program near you where you can ask for assistance.

Legal Dictionaries/Glossaries

http://www.canadianlawsite.ca/Dictionary.htm

<u>http://www.legalglossary.ca/dictionary/about.html</u> (In English and six other languages.)

Research Help

CanLll (Database of Canadian cases and legislation, in both English and French.)

https://www.canlii.org/en/on/

https://www.canlii.org/fr/on/index.html

NSRLP's CanLll Primer (How to use CanLII; available in English and French.)

http://representingyourselfcanada.com/can-lll-primer/

Other On-line Tools and Assistance

CanLaw Guide to Divorce and Family Law

http://www.canlaw.com/divorce/diydivorce.htm#.VM6udmTF-Q0

CanLaw provides a primer called: "Guide To The Law in Canada For The Layperson." They also have guides on divorce, separation agreements, custody, access, child support, spousal support and equalization issues. CanLaw is also a national, free, lawyer referral service for those needing to find a lawyer or legal assistance or related services for any reason whatsoever, anywhere in Canada.

Families Change

https://www.familieschange.ca

This website provides age-appropriate information to guide children, teens, and adults through separation and divorce. It caters to every province.

My Support Calculator Ltd.

http://www.mysupportcalculator.ca

This website which provides a simple child support/spousal support calculator.

Heather Hui-Litwin JD

http://www.litigation-help.com

Website offers some great resources for SRLs.

Advocacy and Support for SRLs

Canadian Association of Elizabeth Fry Societies

http://www.caefs.ca

CAEFS is an association of self-governing, community-based Elizabeth Fry Societies that work with and for women and girls in the justice system, particularly those who are, or may be, criminalized. Together, Elizabeth Fry Societies develop and advocate the beliefs, principles and positions that guide CAEFS. The association exists to ensure substantive equality in the delivery and development of services and programs through public education, research, and legislative and administrative reform, regionally, nationally and internationally.

Richard Zorza's Access to Justice blog

http://accesstojustice.net

Zorza is the Director of the Self-Represented Litigants Network in the United States and has written extensively on issues affecting SRLs.

The Rights and Responsibilities of Self-Represented Litigants

http://www.slaw.ca/2015/08/28/the-rights-and-responsibilities-of-self-represented-litigants-2/

Paper prepared for CLEBC by John-Paul Boyd and available on the Access to Justice in Canada Blog.

JusticeNet

https://www.justicenet.ca/professions/

JusticeNet is a not-for-profit service helping people in need of legal expertise, whose income is too high to access legal aid and too low to afford standard legal fees. JusticeNet is available to anyone living in Canada whose net family income is under \$59,000 and is experiencing financial difficulties. Reduced fees are calculated according to a sliding scale which takes into account the number of individuals supported and amount of income from all sources. JusticeNet's participating professionals include licenced lawyers, paralegals and mediators.

Alberta

Alberta Arbitration and Mediation Society

http://www.aams.ab.ca

The ADR Institute of Alberta (ADRIA) is a not-for-profit organization that provides outstanding service to clients and students, and assists more than 450 members engaged in the practice of arbitration and mediation throughout the province of Alberta.

Alberta Law Libraries

http://www.lawlibrary.ab.ca

Facilitates access to legal information for the Alberta community, including its judiciary, lawyers, citizens, libraries, and government agencies. A section of their website is dedicated to pointing Albertans in the right direction as they begin their legal research. Members of the Alberta Law Libraries (ALL) team have prepared research guides on legislation, case law, and a variety of subject-specific areas.

Alberta Ombudsman

www.ombudsman.ab.ca

The Alberta Ombudsman responds to complaints of unfair treatment by provincial government authorities.

Association des juristes d'expression française de l'Alberta (AJEFA)

https://www.ajefa.ca

Organisme sans but lucratif créé en 1990 pour promouvoir la justice en français et qui offre de nombreux services, notamment des stratégies de prévention des abus envers les aînés, des ateliers et des services d'accompagnement juridique.

Bureau 314 8627, rue Marie-Anne-Gaboury (91e Rue) Edmonton (Alberta) T6C 3N1

Tél.: (780) 450-2443

Click Undo

https://www.undo.ca

Click Undo is an interactive site designed to give Canadians access to relatively cheap and simple separation options outside of the courtroom. The website takes the forms required for a divorce application and turns them into an easy-to-use web tool. Users of the website are asked to respond to a series of questions and surveys about their income, housing and child custody arrangements. Based on the information provided, the site calculates equalization payments and spousal support estimates and generates official divorce documents. Once you submit your application, Click Undo has one of their lawyers review the application to ensure that it will be filed. They send one round of feedback, flagging anything that might be problematic. Before a divorce can be filed with the court, you must swear an Affidavit with a Commissioner for Oaths. Their system lets you choose a time and place that works best to meet. They send a Commissioner to you, make sure you sign off on everything correctly, then file it in court. This is currently only offered for residents in Alberta and Ontario, but other provinces may be added in the future.

Family Mediation Society

http://afms.ca/index.php?pid=1

A non-profit organization that promotes development and appropriate use of mediation as an alternative to court actions.

John Howard Society of Alberta

http://www.johnhoward.ab.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Justice Alberta

http://justice.alberta.ca/Pages/home.aspx

Information about Alberta's justice system, its major participants, and links to publications.

LegalAve

http://www.legalave.ca

This website brings together legal resources from different organizations in Alberta to help people dealing with family law issues, such as separation and divorce, child support, custody, guardianship, parenting time, partner/spousal support, property division, family violence, and more.

LawCentral Alberta

http://lawcentralalberta.ca/about-us/

LawCentral Alberta is a portal or collection of links to law-related information and educational resources on justice and legal issues of interest to Albertans. Their purpose is to create an educated public that understands their rights and responsibilities under the law, and that knows where to go for legal help and referral.

Law Society of Alberta

https://www.lawsociety.ab.ca

The Law Society offers a list of lawyers licensed to practice in Alberta. Look under "For the Public" at the top of the page. Under the same tab find other useful links, such as public resources and financial claims.

Legal Aid Alberta

http://www.legalaid.ab.ca/contact/Pages/default.aspx

Provides legal aid in civil and criminal matters for people who cannot afford to pay for a lawyer.

Phone: 1-866-845-3425

Calgary:

1800, 639 5th Avenue SW Calgary (Alberta) T2P 0M9 (403) 297-2260

Edmonton:

300 Revillon Building, 10320 - 102 Avenue Edmonton (Alberta) T5J 4A1 (780) 427-7575

McMan Youth Family and Community Service

www.mcman.ca

A range of programs and services are accessible through local offices across Alberta to anyone who needs help. Services are broad and include assistance with housing, basic needs, help navigating the Alberta gov.benefits system, referrals to other agencies and other services. To find the office closest to you, click on the provided location links below. Once at the homepage, click "contact us" on the tool bar. This will lead you to a page that shows the

administrative office as well as all offices in that geographic area and what programs are offered.

Locations:

Edmonton and Northern Alberta

http://www.mcman.ca/HOME.aspx

Central Alberta

https://www.mcmancentral.ca

Calgary

https://www.mcmancalgary.ca

Southern Alberta

*for this location there is no 'Contact' page. Click 'Programs' in the tool bar. Then click 'South Programs List' from the drop-down menu. This will bring you to a page that shows all the offices in Southern Alberta.

http://www.mcmansouth.ca

Native Counselling Services of Alberta

http://www.ncsa.ca/online

Services include family wellness and addictions programs, as well as parole, probation, and prison liaison services.

Part Time Fathers

http://www.mesacanada.com/othergrp.htm

A men's educational support association.

Pro Bono Alberta

http://www.pbla.ca

PBA works to improve access to justice by increasing the scope and availability of pro bono legal services for Albertans of limited means. Pro bono legal services are intended to complement, not replace, a properly funded legal aid system.

Phone: 403-541-4840

Requirements of Factum for Court of Appeal of Alberta

 $\frac{https://albertacourts.ca/docs/default-source/ca/factum-mandatory-requirements-and-check-return-form.pdf?sfvrsn=2448d980\ 0$

A checklist that provides the minimum requirements needed in a Court of Appeal Factum.

The Centre for Public Legal Education Alberta

https://www.cplea.ca

CPLEA's mission is to enhance the accessibility and quality of justice in Canada. It addresses this mission by creating learning opportunities and building communities that facilitate the creation, management, exchange, and integration of knowledge among people within the justice system, and between them and the general public.

Phone: 780-451-8764

FOR ADDITIONAL LOCAL RESOURCES FOR SELF REPS, PLEASE CONTACT THE FOLLOWING ORGANIZATIONS

EDMONTON

Alberta Ombudsman

www.ombudsman.ab.ca

The Alberta Ombudsman responds to complaints of unfair treatment by provincial government authorities.

Edmonton Office: Suite 2800, 10303 Jasper Ave NW Edmonton, AB T5J 5C3

Phone: 780-427-2756

Edmonton Community Legal Centre

http://www.eclc.ca

Provides free legal information, advice, and representation to low income people in the areas of civil, immigration, and family law.

200, 10020 - 100 Street, Edmonton, AB T5J 0N3

Phone: 780-702-1725

Edmonton Courthouse

https://albertacourts.ca/pc/court-practice-and-schedules/locations-map/location-detail/edmonton

1A Sir Winston Churchill Square, Edmonton, AB T5J 0R2

Edmonton Family Law Information Centre

https://justice.alberta.ca/programs_services/mep/InfoSheets/FamilyLawInformationCent_res.pdf

Alberta Family Law Information Centres (FLIC) provide free help to individuals about family law matters. This is the Edmonton location. FLIC can:

- provide information about the process and documents required to deal with child or spousal support under the Divorce Act, the Family Law Act, or the Interjurisdictional Support Orders Act
- provide general information on parenting, guardianship, custody, access, property division, grandparents' rights, protection orders and common-law rights
- provide how-to booklets with forms and information about court procedures for various court applications without legal representation. There are instructions for maintenance issues such as support orders, variation orders, stays of enforcement and adjusting arrears. Packages are also available about other family law issues including custody, access, time with a child, and restraining or protection orders
- answer questions about child support guidelines related to:
 - income calculation
 - o calculation of additional expenses
 - o standard of living tests necessary for undue hardship claims
- estimate the amount of child support that might be paid or received under the Child Support Guidelines

FLIC includes the Child Support Resolution Office in Edmonton and the Dispute Resolution Office in Calgary. These offices provide an alternative process for resolving child support disputes.

Main Floor, Law Courts, 1A Sir Winston Churchill Square, 97 Street & 103A Avenue, Edmonton, AB

Phone: 780-415-0404

Elizabeth Fry Society of Edmonton

www.efryedmonton.ab.ca

The Elizabeth Fry Society provides supportive services and practical assistance to persons

in conflict with the law or at risk of becoming in conflict with the law, with particular focus on women and young women. They provide information and educate women and young women about criminal justice processes and community resources. They advocate on behalf of women and young women who are incarcerated, in the court system and in the community. Finally, they promote community awareness regarding the social conditions that may contribute to women and young women becoming in conflict with the law.

10523 - 100 Avenue Edmonton, AB T5J 0A8

Toll Free: 1-866-421-1175

Edmonton Law Library

http://www.lawlibrary.ab.ca/our-libraries.php?id=20

P.O. Box 47093, 62 Edmonton City Centre, Edmonton, AB T5J 4N1

Edmonton Public Library

http://www.epl.ca

Phone: 780-667-4636

Student Legal Services of Edmonton

http://www.slsedmonton.com

Student Legal Services of Edmonton (SLS) is a student-managed, non-profit society dedicated to helping low-income individuals in Edmonton and the surrounding area understand their legal issues and solve their legal problems.

11011 88 Avenue NW, Edmonton, AB T6G 0Z3

Phone: 780-492-2226

CALGARY

Alberta Ombudsman

www.ombudsman.ab.ca

The Alberta Ombudsman responds to complaints of unfair treatment by provincial government authorities.

Calgary Office: Suite 2560, 801 – 6 Ave. SW, Calgary, AB T2P 3W2

Email: info@ombudsman

Calgary Courthouse

https://albertacourts.ca/pc/court-practice-and-schedules/locations-map/location-detail/calgary

601 - 5 Street SW, Calgary, AB T2P 5P7

Calgary Courthouse Legal Information Centre

https://albertacourts.ca/pc/areas-of-law/family

The Legal Information Centre can help you get the information you need for civil and criminal matters. A LINC Coordinator will help you understand Alberta's court processes.

7th floor, Calgary Courts Centre, 601 - 5 Street SW Calgary, AB

Phone: 403-297-6981

Calgary Legal Guidance

http://www.clg.ab.ca

Calgary Legal Guidance exists to provide legal assistance and information to disadvantaged persons who would not otherwise have access to such services.

100, 840 - 7th Avenue SW, Calgary AB, T2P 3G2

Phone: 403-234 9266

Calgary Public Library

https://calgarylibrary.ca

Phone: 403-260-2600

Calgary Worker's Resource Centre

http://www.calgaryworkers.org

Helps Calgarians understand and access the rights and benefits they are entitled to as workers under a variety of employment-related legislation.

2002 - 1st Ave NW Calgary, AB T2N 0B3

Phone: 403-264-8100

Mediation Calgary

http://www.mediation.ab.ca

A charitable not-for-profit organization of volunteers who provide conflict management and dispute resolution information and assistance through collaborative services and workshops to neighbours, community associations and not-for-profit groups.

Suite 640, 1300 - 8th Street SW Calgary, AB T2R 1B2

Phone: 403-269-2707

University of Calgary Pro Bono Students

http://www.canlaw.com/legalaid/probono.htm

University of Calgary, Room 2390, Murray Fraser Hall, 2500 University Drive NW Calgary AB, T2N 1N4

Phone: 403-220-2690

Women's Centre of Calgary

http://www.womenscentrecalgary.org

Offers women opportunities to both receive and provide support, connect with others and build community through a variety of programs.

646 First Avenue NE Calgary AB T2E 0B6

Phone: 403-264-1155

RED DEER

Central Alberta Legal Clinic

http://www.communitylegalclinic.net

Provides legal advice and information to people who cannot afford a lawyer and do not

qualify for legal aid.

#301, 5008 Ross Street, Red Deer, AB T4N 1Y3

Phone: 403-314-9129 Toll Free: 1-877-314-9129

Email: info@communitylegalclinic.net

WETASKIWIN

Wetaskiwin Courthouse

https://albertacourts.ca/pc/court-practice-and-schedules/locations-map/location-detail/wetaskiwin

4605 51 St. Wetaskiwin, AB T9A 1K7

LETHBRIDGE

Crossroads Counselling Centre

https://crossroadshealing.org

Crossroads Counselling Centre is an organization that provides professional counselling and health services to all.

542-7th Street S. Lethbridge, AB T1J 2H1

Phone: 403-327-7080

Legal Aid Alberta (Lethbridge Location)

http://www.legalaid.ab.ca/contact/Pages/default.aspx

Legal Aid Alberta assists Albertans facing legal issues by helping them navigate their journey through the justice system and find lasting resolution to their legal challenges. This is their Lethbridge location. They also provide information and resources for SRLs. Click the "INFORMATION & RESOURCES" tab.

#244, 200 4 Avenue S. Lethbridge, AB T1J 4C9

Phone: 403-381-5194

Lethbridge Family Services

www.lfsfamily.ca

Lethbridge Family Services is a highly accredited charitable organization helping nearly 7,000 people annually to improve their quality of life. The organization is dedicated to providing services to those in need, regardless of socioeconomic status, ethnicity, language, religion, gender identity, and family structures. Offers community-based support to facilitate human potential, choice, and independence. Through advocacy, public education, prevention, intervention, and community development, Lethbridge Family Services responds to emerging family needs. These family needs are supported through four main program areas:

- 1. Home Services provides home care in the community, supporting well over 1,000 individuals to be able to live each day independently, in their own home/independent setting.
- 2. The DaCapo programs serve persons with disabilities, brain injuries, or FASD, helping them develop the skills and relationships to enhance their well-being, independence, and connectivity to the community.
- 3. The Immigrant Services department delivers a spectrum of settlement services to newly arrived immigrants, including refugees
- 4. Our Counselling, Outreach and Education program offers individuals, couples and families the opportunity to process trauma, grief and other psychological issues through therapeutic groups, individuals and couples' sessions, personal growth groups, presentations and other services that meet the needs of community members.

1107-2A Avenue N. Lethbridge, AB T1H 0E6

Phone: 403-327-5724

Native Counselling Services of Alberta

www.ncsa.ca

From its origins as a single court worker program, NCSA has grown into an agency focused on social justice for Aboriginal people. For 45 years, NCSA has assisted Aboriginal people gain fair and equitable access to the justice, children's services and corrections systems in Alberta. NCSA has a wide variety of services, programs, resources, and information.

208-324 7 St. S Lethbridge, AB T1J 2G2

Phone: 403-329-6140

British Columbia

Access Pro Bono Society of BC

http://www.accessprobono.ca

Explore the legal resources section to find answers to common questions about free legal services in BC.

300-845 Cambie Street Vancouver, BC, V6B 4Z3

Phone: (604) 878-7400 Toll Free: 1-877-762-6664

ClickLaw

http://www.clicklaw.bc.ca

Clicklaw is a website aimed at enhancing access to justice in British Columbia. Clicklaw features legal information and education designed for the public from over 24 contributor organizations, as well as selected others.

Community Legal Assistance Agency

http://www.clasbc.net

Provides legal assistance to disadvantaged people throughout British Columbia. Specializes in the areas of poverty, disability, workers' compensation, employment insurance, mental health, human rights, and equality law.

Court Information Program for Immigrants

https://www.courtinformation.ca

The Court Information Program for Immigrants eliminates language and cultural barriers and enhances access to the courts and to justice for immigrants and refugees in British Columbia. This is accomplished by providing information and referrals to the public, immigrants and refugees appearing in court as the accused, victims, witnesses, or parties involved in a civil suit. Services are provided in English, Mandarin, Cantonese, Punjabi, Hindi, French and Spanish.

Family Law BC

http://www.familylaw.lss.bc.ca/

Self-help materials to help people resolve their family law problems, current family law information and resources, and links to useful related sites.

Family Justice Centre

https://www.clicklaw.bc.ca/helpmap/service/1019

Family Justice Centres operate across BC to provide services to British Columbians going through separation or divorce. Each centre is staffed by accredited Family Justice Counsellors, specially trained to help families with parenting arrangements, contact with a child, guardianship, and support issues. They can help parents resolve disagreements without going to court. They provide short-term counselling, mediation, emergency and community referrals, and other free services.

How to Separate

http://howtoseparate.ca

An online course that helps people in BC navigate through separation or divorce.

Immigrant Legal

https://www.immigrantlegal.ca

BC's Immigrant Legal Toolkit provides free legal information, education, and resources for newcomers to Canada and the people working with them.

John Howard Society of British Columbia

http://www.johnhowardbc.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

JP Boyd on Family Law

http://wiki.clicklaw.bc.ca/index.php/JP Boyd on Family Law

Completely updated for the Family Law Act, this trusted source for divorce and family law information is based on John-Paul Boyd's popular website, <u>BC Family Law Resource</u>. Written in plain language, with rollover definitions for legal words and phrases, JP Boyd on Family Law provides practical, in-depth coverage of family law and divorce law in British Columbia. To get started, read Family Law in British Columbia for a quick introduction. Then dive into

the main chapters of the wikibook, or see the How Do I? section for answers to common procedural questions.

Justice Education Society

http://www.justiceeducation.ca

The Justice Education Society creates innovative programs and resources that improve access to British Columbia's justice system. They have a live chat system that provides legal information and programs aimed at legal education. From the home page, scroll down to the bottom of the page, and under the heading "Legal Help" click "Legal Help Guides". On the right hand side there will be specific resources for self-represented litigants.

260-800 Hornby St. Vancouver, BC, V6Z 2C5

Phone: (604) 660-9870 Monday-Friday 9am-4pm.

The Justice Education Society has created multiple in-depth online help guides on a variety of topics that provide how-to-videos, guidebooks, and many other helpful resources:

Admin Law BC Online Help Guide https://www.adminlawbc.ca

Court of Appeal Online Help Guide https://www.courtofappealbc.ca

Supreme Court of British Columbia Online Help Guide https://www.supremecourtbc.ca

Provincial Court of British Columbia Online Help Guide http://www.provincialcourt.bc.ca

Small Claims BC Online Help Guide http://www.smallclaimsbc.ca

Legal Rights for Youth in British Columbia

https://www.legalrightsforyouth.ca

Catered to educating youth on legal rights, this website provides a variety of services. They also have a live chat called "Ask Jes" and a call/text free number.

Call/Text Free: 1-855-875-8867

Live Monday to Friday 11am-2pm.

Law Society of British Columbia

https://www.lawsociety.ab.ca

The Law Society offers a list of lawyers licensed to practice in BC: click "Lawyer Directory" on the left-hand side of the page. To file a complaint, scroll down the main page to find the link.

Legal Services Society

http://www.legalaid.bc.ca/

Provides legal services to those eligible for legal aid, but its information services are available to all British Columbians.

Mediate BC

http://www.mediatebc.com

Offers mediation information, services, and programs for individuals, families and organizations.

MyLawBC

http://mylawbc.com/

MyLawBC is a service of the BC Legal Services Society (legal aid); it provides guided pathways to help users find solutions to legal problems such as separation and divorce, abuse and family violence, and wills and personal planning.

Online Divorce Assistant Application

https://justice.gov.bc.ca/divorce

The BC government has announced an online tool that allows an individual to complete the paperwork for a joint-filed divorce (cases without children) in 30 minuets. Joint-filed divorces apply when both applicants agree on all applicable family law issues, such as spousal support and the division of property and debts.

People's Law School

https://www.peopleslawschool.ca

A not-for-profit organization that offers legal information and free resources to BC residents. They provide services in English, French, Chinese, Korean, Spanish, Russian, Punjabi, Persian, and Tagalog.

150-900 Howe Street Vancouver, BC, V6Z 2M4

Phone: (694)331-5400

Progressive Intercultural Services Society

http://www.pics.bc.ca

PICS provides a variety of comprehensive programs and services to assist new and recent immigrants with their transition within Canada.

PovNet

http://www.povnet.org

PovNet is an online anti-poverty community website. It provides online tools that facilitate communication, community, and access to information around poverty-related issues in British Columbia and Canada.

Renting it Right in British Columbia

https://www.rentingitright.ca

This website provides resources for tenants and residents in BC. When entering the website, click resources on the top right. From there you can click through "Law & Policy", "Standard Forms", and "Tenant Resources". This website also has a live online chat that can provide legal information.

The Advocacy Centre

http://www.advocacycentre.org

Their task is to provide representation to groups that would not otherwise have the resources to effectively assert their interests.

The Courts of British Columbia Guidebooks

http://www.courts.gov.bc.ca/supreme_court/self-represented_litigants/guidebooks.aspx

Guidebooks have been created by the BC courts to help SRLs with certain procedures in the

Supreme Court, such as drafting court documents and preparing for hearings.

The Online Divorce Assistant

https://justice.gov.bc.ca/divorce

For now, this service only handles the creation of paperwork for divorces where both partners agree they want a divorce (joint divorce) and do not have any dependent children. Click on the website link and follow the instructions. The completely free and secure online application, which can be done on a smartphone, will take you through a questionnaire that will save your work so you can proceed at your own pace. Once the questions are completed the application will deliver finished documents that can be filed at your local registry.

Victims Info

https://www.victimsinfo.ca

This website is an online resource for victims and witness of crime in BC. The website explains certain processes such as reporting a crime, court procedures, sentencing, and more. They also provide a 24-hour help line.

Help Line: 1-800-563-0808

FOR ADDITIONAL LOCAL RESOURCES FOR SELF REPS, PLEASE CONTACT THE FOLLOWING ORGANIZATIONS

NANAIMO

Nanaimo Citizen Advocacy Association

http://nanaimocaa.com

The Nanaimo Citizen Advocacy Association is a non-profit organization dedicated to advocating for individuals who seek assistance, and providing legal counseling services in the mid-Vancouver Island area. It also provides public legal education through the support of the Law Foundation of B.C.

Nanaimo Justice Access Centre (JAC)

https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/jac/how-to-find-us/nanaimo

Help with everyday family and civil legal issues, such as separation or divorce, income security, employment, housing or debt. They offer range of information and services designed to help people find an early and affordable solution. There are justice access centres in Nanaimo, Vancouver, and Victoria. The justice access centres can help assess what you need, provide information about your legal and related issues and refer you to services and resources that are available for your situation. Such services are:

- Self-help and information services
- Dispute resolution and mediation options
- Limited legal advice
- Community resources and agencies
- Free publications
- Courses and presentations

302 – 65 Front St. Nanaimo, B.C. V9R 5H9

Phone: 250-741-5447 Toll Free: 1-800-578-8511

Nanaimo Men's Centre

http://themenscentre.ca

Offers support and referrals to men in the physical, emotional, intellectual, and spiritual dimensions of their lives. Promotes connections with partners and families, and community awareness regarding men and men's issues. Helps men and women with family court divorce separation, custody, and access issues.

418 Fitzwilliam St. Nanaimo, British Columbia

Phone: 250-716-1551

Nanaimo Women's Centre

http://www.nanaimowomen.com

The Nanaimo Women's Centre provides women and families with the tools, education and resource planning to expand their social, cultural, and economic opportunities. All programming is offered free of charge. Connects individuals to a continuum of services including crisis help, tenancy support, help with applications, workshops, practical support, basic necessities, social groups, cultural activities, wellness activities, youth and elder programs, and skills/potential development programs.

285 Selby Street Nanaimo, BC V9R 2R2

Phone: 250-753-0633

PRINCE GEORGE

Active Support Against Poverty

http://clbc.cioc.ca/record/CLB0016

Provides advocacy services including welfare and disability appeal, and tribunal representation.

1188 6th Ave. Prince George, BC V2L 3M6

Phone: 250-563-6112

Prince George Family Justice Centre

http://clbc.cioc.ca/record/CLB0508

Provides services to British Columbians who have children and are going through a separation or divorce. Family justice counsellors are accredited family mediators who provide dispute resolution services to help families resolve disagreements about parenting arrangements, contact with a child, guardianship, and support issues, without going to court. Services include information, short-term counselling, mediation, and referrals to community services. Service is free and confidential.

Plaza 400 1011 4th Ave. Room 471 Prince George, BC V2L 3H9

Phone: 1-888-668-1602

VANCOUVER / SURREY

Access Pro Bono Society of BC Greater Vancouver Clinic

http://www.accessprobono.ca

Explore the legal resources section to find answers to common questions about free legal services.

106 - 873 Beatty St. Vancouver BC, V6B 2M6

Phone: 604-878-7400 or 1-877-762-6664

Newton Advocacy Group

https://www.sourcesbc.ca/our-services/advocacy-housing-prevention-services/

Committed to the empowerment of individuals and families.

13588 88 Ave. Surrey, British Columbia

Phone: 604-596-2311

South Fraser Legal Resource Centre

http://www.sfwomensservices.com/programs/legal-information-a-advocasy-program/south-fraser-legal-resource-center.html

The South Fraser Legal Resource Centre is a project of South Fraser Women's Services. It aims to improve access to justice by providing free information and resources on a variety of legal issues to women and their families.

#214 - 7565 - 132nd Street Surrey BC V3W 1K5

Phone: 778-565-3638 Ext. 502

Email: advocate@southfraserlegal.com

Surrey Family Justice Centre

http://www.justicebc.ca/en/fam

Information for people considering changes in their family relationships such as separation and divorce; may also be of interest to people thinking of marrying or living with someone in a marriage-like relationship.

301 - 7380 King George Blvd. Surrey, BC, V3W 5A5

Phone: 604-501-3100

Vancouver Justice Access Centre and Supreme Court Access Centre (JAC)

http://www.ag.gov.bc.ca/justice-access-centre/vancouver/

Help with everyday family and civil legal issues, such as separation or divorce, income security, employment, housing or debt. They offer range of information and services designed to help people find an early and affordable solution. There are justice access centres in Nanaimo, Vancouver, and Victoria. The justice access centres can help assess what you need, provide information about your legal and related issues and refer you to services and resources that are available for your situation. Such services are:

- Self-help and information services
- Dispute resolution and mediation options
- Limited legal advice
- · Community resources and agencies
- Free publications
- Courses and presentations

800 Hornby St, Vancouver, BC V6Z 2E1

Supreme Court Access Centre

http://www.supremecourtselfhelp.bc.ca

The Supreme Court Self-Help Information Centre is now part of the Vancouver Justice Access Centre, where self-help and information services are provided. Self-help and information services staff may help you get the information you need to prepare your Supreme Court family or civil case or find information about other justice-related civil or family problems. If you do not have a lawyer or just want to find out more about how to resolve your problems, you can drop in to:

- get legal information about various law-related civil and family topics;
- learn about the court system and court procedures as well as alternatives to court;
- learn about administrative tribunals and their procedures;
- locate and fill out the relevant Supreme Court forms.

290 - 800 Hornby Street Vancouver, BC V6Z 2C5

Phone: 604-660-2084

Toll Free: Call Enquiry B.C. toll free from outside Vancouver at 1-800-663-7867 and ask to

be connected to 604-660-2084

VICTORIA

Victoria Justice Access Centre (JAC)

https://www2.gov.bc.ca/gov/content/justice/about-bcs-justice-system/jac/how-to-find-us/victoria

Help with everyday family and civil legal issues, such as separation or divorce, income security, employment, housing or debt. They offer range of information and services designed to help people find an early and affordable solution. There are justice access centres in Nanaimo, Vancouver, and Victoria. The justice access centres can help assess what you

need, provide information about your legal and related issues and refer you to services and resources that are available for your situation. Such services are:

- Self-help and information services
- Dispute resolution and mediation options
- Limited legal advice
- Community resources and agencies
- Free publications
- Courses and presentations

850 Burdett Ave, Victoria, BC V8W 1B4

Phone: 250-356-7012.

Call Enquiry BC toll-free outside Victoria at 1-800-663-7867 and ask to be connected to

250-356-7012

Manitoba

Community Legal Education Association

http://www.communitylegal.mb.ca

Provides links for self-represented litigants on a variety legal subjects. Their Law Phone-In and Lawyer Referral Service provides services over the phone, and other useful documents.

E. K. Williams Law Library

https://libguides.lib.umanitoba.ca/ekwilliams

The University Law Library at the University of Manitoba is open to the public.

401 Robson Hall, 224 Dysart Road, University of Manitoba, Winnipeg, Manitoba, R3T 2N2.

Elizabeth Fry Society of Manitoba

http://www.efsmanitoba.org

Elizabeth Fry provides supportive services and practical assistance to persons in conflict with the law or at risk of becoming in conflict with the law, with particular focus on women and young women. They provide information and educate women and young women about criminal justice processes and community resources. They advocate on behalf of women and young women who are incarcerated, in the court system and in the community. Finally, they promote community awareness regarding the social conditions that may contribute to women and young women becoming in conflict with the law.

544 Selkirk Avenue, Winnipeg, MB, R2W 2M9

Phone: 204-589-7335 Toll Free: 1-800-582-5655

InfoJustice Manitoba

http://www.sfm.mb.ca/infojustice-manitoba/

Infojustice Manitoba est un centre d'information juridique qui a pour but de promouvoir l'accès à la justice en français en fournissant des services d'information juridique aux francophones. Le personnel du centre d'information, par l'entremise d'ateliers et de rencontres individuelles, cherche à éduquer les francophones et à outiller ceux et celles qui choisissent de se représenter eux-mêmes devant les tribunaux.

147, boulevard Provencher, unité 106, Saint-Boniface (MB) R2H 0G2

Téléphone: (204) 815-5274 Sans frais: (844) 321-8232 Télécopieur: (204) 977-8551

infojustice@sfm.mb.ca

John Howard Society of Manitoba

http://www.johnhoward.mb.ca/wp/

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Law Society of Manitoba

http://www.lawsociety.mb.ca/for-the-public

The Law Society offers a list of lawyers licensed to practice in Manitoba. Look under "For the Public" at the top of the page. The Law Phone-In and Lawyer Referral Program provides general legal information over the phone in response to callers' inquiries. Callers are also referred to appropriate law-related agencies, where such an agency exists and the situation warrants it.

Law Society of Manitoba Law Library

http://www.lawsociety.mb.ca/manitoba-law-libraries/public-access

The Law Society of Manitoba's Library provides service to the general public via internet resources only. There is no in-person access for the general public. They also provide free telephone advice and information with the Law Phone-In Service.

Legal Help Centre

http://legalhelpcentre.ca

The Legal Help Centre provides services in the legal and social service systems for disadvantaged community members by providing referrals, legal help and public legal education and information. Drop-in Clinics are open each Tuesday and Friday from 1:00 p.m. – 4:30 p.m. for information and referral. Services are free for those with family incomes under \$50,000 per year. They also offer public legal education workshops on a variety of topics. These workshops are free but you must register in advance.

202-393 Portage Avenue, Winnipeg, MB, R3B 3H6

Phone: 204-258-3096

Manitoba Legislative Library

http://www.gov.mb.ca/chc/leg-lib/

The Legislative Library of Manitoba's two locations are open to the public.

Manitoba Legal Aid

https://www.legalaid.mb.ca

Legal Aid Manitoba (LAM) works to ensure that eligible Manitobans have access to justice, including those who are disadvantaged and facing a well-resourced individual or entity in court. There are offices in: Winnipeg, Brandon, Dauphin, The Pas, and Thompson.

100 - 287 Broadway, Winnipeg (Manitoba) R3C 0R9

Phone: 1-800-261-2960 or 204-985-8500

Manitoba Ombudsman's Office

https://www.ombudsman.mb.ca

For members of the public who are not satisfied with the response to their FIPPA requests, actions of government, or the privacy of their personal information.

New Brunswick

Association des juristes d'expression française de la Nouvelle-Écosse (AJEFNE)

http://www.ajefne.ns.ca

Créée en 1994, l'Association des juristes d'expression française de la Nouvelle-Écosse est un organisme à but non lucratif ayant pour mandat de promouvoir l'accessibilité des services juridiques en français à la population acadienne, francophone et francophile de la Nouvelle-Écosse. L'AJEFNE offre des ateliers juridiques et de nombreuses ressources telles que des chroniques sur des questions de droit, des résumés d'arrêts ainsi les coordonnées des avocats francophones pratiquant le droit en Nouvelle-Écosse et répertoriés selon leur domaine de pratique et leur région.

54, rue Queen, Dartmouth (Nouvelle-Écosse) B2Y 1G3

Tél: (902) 433-2085

information@ajefne.ns.ca

Court-Ordered Evaluations Support Program (C-OESP)

www.familylawnb.ca/english/forms evaluations support program

This is a subsidy program to offset the costs to parents when the court orders a professional evaluation in a contested custody and/or access case. It is operated by the Department of Justice. Eligibility for full or partial assistance depends on income.

Family Law Information Centre (FLIC) - Saint John Law Courts

http://www.legal-infolegale.nb.ca/en/uploads/file/pdfs/Family Law Services Fact Sheet EN.pdf

This service is an initiative of the Department of Justice. The FLIC offers information and resources to the general public about various family law issues, referrals to other services, and appointments for family mediation or to see the family advice lawyer or the triage family advice lawyer.

To book an appointment, call: 506-658-2261

Saint John Law Courts, 10 Peel Plaza, Level 2 Floor Open Monday to Friday, 8:30 am to 4:30 pm Atlantic Time

Family Law New Brunswick

www.familylawnb.ca/english/index.php

This website promotes access to the family justice system. Includes family law publications, videos, self-help guides, and annotated fillable family law forms.

Family Legal Aid

www.legalaid.nb.ca

Legal Aid Offices in:

Bathurst: 506-546-5010 Campbellton: 506-753-6453 Edmundston: 506-735-4213 Fredericton: 506-444-2777 Miramichi: 506-622-1061 Moncton: 506-853-853-7300 Tracadie-Sheila: 506-395-1507 Woodstock: 506-328-8127

Family Support Orders Service (FSOS)

http://www.legal-info-

legale.nb.ca/en/uploads/file/pdfs/Family Support Orders Service EN.pdf

FSOS monitors and enforces support orders and agreements filed with the service. This is a service of the New Brunswick Department of Justice to promote a dependable flow of support payments.

Call 24-hour Toll-Free Info-line: 1-888-488-3767 for information on the status of your case

Fredericton clients: 506-444-3767

Central Payment Office: 1-506-444-4131

For the Sake of Children

http://www.legal-info-legale.nb.ca/en/for sake of children

Free 6-hour parenting after separation course (in two sessions) that focuses on helping parents help their children. Presented by the Department of Justice with the participation of PLESI-NB. (All participants must register.)

To register, call toll free: 1-888-236-2444

In Fredericton area call: 506-444-3767

John Howard Society of New Brunswick

http://www.jhsnb.nb.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Navigating the Family Justice System: Workshops for Self-Represented Litigants

Two-hour workshops offered in various locations around the province. May help individuals handling their own family law matters to understand family law issues or gain procedural information on how to complete forms for an uncontested divorce or change a child support order. This is an initiative of PLEIS-NB with the assistance of members of the family law bar. To register, go to Family Law NB: www.familylawnb.ca - click on Family Law Workshops. (Pre-registration is required.)

Toll free: 1-888-236-2444

Public Legal Education and Information Service of New Brunswick

www.legal-info-legale.nb.ca/en/index.php

PLEIS-NB's mandate is to develop bilingual educational products and services about the law for the general public in order to promote access to the legal system. Their goal is to assist the public in identifying and understanding their legal rights and responsibilities, and attaining self-help skills where appropriate, to improve their ability to deal with legal issues.

The Law Society of New Brunswick

www.lawsociety-barreau.nb.ca

The Law Society offers a list of lawyers licensed to practice in New Brunswick. Look under "Lawyer Search" at the top of the page. You can check a lawyer's status or search for a lawyer by city. The Law Society also offers information on how to file a complaint about a lawyer's conduct and how to have a lawyer's bill reviewed. Staff cannot give you advice, represent you, or help you sue a lawyer.

The Legal Information Society of Nova Scotia

https://www.legalinfo.org

LISNS is a charitable organization providing Nova Scotians with information and resources about the law. This website provides a variety of services, including legal information, online chat, legal information in audio format, a legal info line, and a variety of other projects.

Free Legal Information Line: (902) 455-3135 (Halifax Regional Municipality)

Toll-free in NS: 1-800-665-9779

Law Society of New Brunswick Law Library

http://lawsociety-barreau.nb.ca/en/public/law-libraries

The Law Society allows the public to access their law library.

Toll-Free Family Law Information Line

http://www.legal-infolegale.nb.ca/en/uploads/file/pdfs/Family Law Services Fact Sheet EN.pdf

A toll-free line operated by PLEIS-NB. Operators can provide general information on family law matters and explain family law forms and court procedures.

Call toll-free: 1-888-236-2444 Out of Province: 1-506-453-6393

Open Monday to Friday, 8:30 am to 4:30 pm Atlantic Time

Newfoundland and Labrador

John Howard Society of Newfoundland and Labrador

http://johnhowardnl.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Law Society of Newfoundland and Labrador

http://www.lawsociety.nf.ca/public/

The Law Society maintains a comprehensive directory of practicing lawyer contact information. Information to assist members of the public may be found in the lawyers' fees section.

Law Society of Newfoundland and Labrador Law Library

http://www.lawsociety.nf.ca/library/

The Law Society's Law Library is an important component in the administration and continuing education of the legal profession. Its comprehensive collection of both primary and secondary print and electronic media resources is available for use by both lawyers and members of the public.

Location: 196-198 Water Street, PO Box 1028, St. John's, NL A1C 5M3

Phone: (709) 753-7770

Newfoundland and Labrador Legal Aid Clinics

http://www.legalaid.nl.ca/contact.html

A list of legal aid clinics.

Phone: (709) 753-7860

Public Legal Information Association of Newfoundland and Labrador (PLIAN)

http://publiclegalinfo.com

The Public Legal Information Association of Newfoundland and Labrador (PLIAN) is an independent non-profit that provides general information and education about the law to all Newfoundlanders and Labradorians, with the intent of increasing access to justice.

Suite 101, 31 Peet Street (Tara Place Building), St. John's, NL A1B 3W8, Canada

Telephone: (709) 722-2643 Toll-free: 1-888-660-7788

Supreme Court of Newfoundland and Labrador

http://www.court.nl.ca/supreme/selfhelp/index.html

Information and videos to assist self-represented litigants with finding a lawyer, obtaining legal advice and representing themselves in court.

Northwest Territories

Legal Aid Outreach Program

http://services.exec.gov.nt.ca/service/210

The Legal Aid Outreach Program is a weekly clinic for those living in poverty, run out of the Community Legal Aid Clinic.

Law Society of the North West Territories.

https://www.lawsociety.nt.ca

The Law Society provides a variety of services including lawyer referrals, an explanation of fees, and information on launching a complaint against a lawyer.

Nova Scotia

John Howard Society of Nova Scotia

http://ns.johnhoward.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Nova Scotia Barrister Society

http://nsbs.org

The Law Society offers a list of lawyers licensed to practice in Nova Scotia. Look under "For the Public" at the top of the page. Under the same tab find other useful links, such as the Lawyers Fund for Client Compensation, used to reimburse clients who have suffered a loss as a result of the misappropriation or conversion of their money or other valuable property by their lawyers.

Nova Scotia Department of Justice

http://novascotia.ca/just/srl/

This website is designed to offer you resources on how to prepare for court if you are not represented by a lawyer.

Nova Scotia Family Law

www.nsfamilylaw.ca

This website offers information relating to the law, processes, and services that make up family law in Nova Scotia. This website will help you understand your family law issue and will provide the tools to allow you to navigate the options available to help solve your problem.

Nova Scotia Legal Aid

http://www.nslegalaid.ca

The Nova Scotia Legal Aid Commission delivers legal aid via a network of 16 community-based law offices as well as 3 sub-offices. Every regional office deals with Family Law, Criminal Law, Civil Law and social justice issues. Legal Aid lawyers are seen as experts in their areas of law and "Here to Help" is their motto. There are financial eligibility guidelines for full service (this means a lawyer for your case), but discretion can be applied. The NS

Legal Aid website has contact information for area offices and an online application processes.

Legal Advice offered to all Nova Scotians (no financial qualification):

- Advice at court from a Duty Counsel lawyer if you've been charged or detained.
- Advice over the telephone if you are under arrest and in police custody.
- Summary advice at Family Courthouses, in the community, or in any of our service offices.

Local offices:

Amherst (902) 667-7544
Annapolis Royal (902) 532-2311
Antigonish (902) 863-3350
Bridgewater (902) 543-4658
Bridgewater (902) 354-3215 (Liverpool sub-office)
Dartmouth (902) 420-7921 (family law) or (902) 420-8815 (adult criminal)
Halifax (902) 420-3450 (family law) or (902) 420-6583 (adult criminal)
Kentville (902) 679-6110
New Glasgow (902) 755-7020
Port Hawkesbury (902) 625-4047
Sydney (902) 563-2295
Truro (902) 893-5920
Windsor (902) 798-8397
Yarmouth (902) 742-7827

Services Provided by Nova Scotia Legal Aid:

Chat Online with a Lawver

Legal Aid NS also provides a free online chat: each day has a designated subject. To start a chat session, click on the chat icon on the bottom right-hand corner of NSLA's homepage.

Schedule:

Tuesdays 3pm-5pm: Family Law

Wednesday 3pm-5pm: Social Justice. (Landlord/Tenant issues, Income Assistance,

Employment Insurance, CPP Disability ext.)

Legal Clinics

The Office also provides Free Legal Clinics around Nova Scotia. Legal Clinics provide seminars and advice around a certain legal topic, for example, "Form Filing". Check the calendar for more information. To access the calendar, scroll down to the bottom of the home page and look for box on the right-hand side that says "Upcoming Events". Click the link "See More".

Court of Appeal Summary Advice

NSLA provides Summary Advice Counsel to dispense summary advice (quick and limited legal advice) at the Court of Appeal. Check the Legal Aid Calendar to see when events take place.

Legal Outreach.

NS Legal Aid provides outreach clinics, where Lawyers go to communities and provide free legal advice on your family law or social justice issue. You can drop in to meet with a Legal Aid lawyer or set an appointment. To see if a Legal Outreach Clinic is happening near you check the Legal Aid Calendar.

Land Title Initiative

NSLA will provide service assisting Nova Scotians to obtain title to their land in the five communities of East Preston, North Preston, Cherry Brook, Lincolnville, and Sunnyville. These five communities, among others, have suffered from historical discrimination that has prevented people from receiving legal title to the land they own. The Province is working with stakeholders, including NSLA, to remove barriers to the clarification of land ownership and address the unequal treatment that African Nova Scotians have faced.

Service provided will include:

- obtaining a Certificate of Title under the *Land Titles Clarification Act* (LTCA) (which requires migration after issuance of the certificate);
- migration under the Land Registration Act;
- Court-ordered declarations and negotiation between private parties; and
- applications under the *Probate Act/Intestate Succession Act.*

Applicants for service under this Initiative will not need to meet financial eligibility guidelines. Files will be assessed for merit and the initiative can only provide service in the above five communities. Please contact our Halifax LTI Office @ 902-420-8845 apply for legal service. You also can apply @https://www.nslegalaid.ca/online-application/ or by completing an Application in any Legal Aid Office. Any inquiries can be sent to lti@nslegalaid.ca. Fax number is 902-420-6561. More information the initiative is available here: https://novascotia.ca/natr/titles-clarification/

Nova Scotia Legislature Library Services

https://nslegislature.ca/about/library-services

The Nova Scotia Legislature allows members of the public to visit the law library and use the collection during regular daytime hours. Library materials may be borrowed through interlibrary loan, with some exceptions: reference books, legislative materials, and fragile texts may only be used in-house. Loans are for two weeks. Staff assistance to the public may be limited depending on the activities of the House of Assembly.

ReachAbility

https://www.reachability.org

reachAbility is a charitable organization that operates a Legal Referral Service for people with disabilities. Through this service, persons with a disability may receive a free one hour session for legal advice from a lawyer who volunteers with reachAbility. The reachAbility lawyer will not represent you for the whole court process. You will have to pay the lawyer after the first free appointment, unless you make special arrangements with the lawyer.

Phone: (902) 429-5878 Toll-free: 1-866-429-5878.

The Courts of Nova Scotia

http://www.courts.ns.ca/

Brochures with step-by-step instructions, frequently asked questions, and examples of court forms for each type and level of court are available on this website. Simply go to the drop-down menu at the top of this page and select "Level or Type of Court" and choose the option that applies to your situation. There is also more specific information and practical materials of use to self-represented litigants under "The Legal Profession", and on the home page there is a "Going to Court Workbook" that provides useful information.

The Legal Information Society of Nova Scotia (LISNS)

www.legalinfo.org

https://www.legalinfo.org/i-have-a-legal-question/representing-yourself/

LISNS provides a toll-free anonymous legal information line which is staffed by legally trained counsellors from 9:30 am to 5:00 pm (1:00-2:00 pm closed for lunch) through which there is access to a Lawyer Referral Service and Mediator Referral Service. The website provides comprehensive information on all areas of the law including new information for self-represented individuals and volunteers interested in becoming public navigators to assist people in their community who are self-represented and dealing with legal conflict.

Phone: (North America wide) 1-800-665-9779

Lawyer Referral Service

You can contact the Lawyer Referral Service to get the name and contact information for a lawyer in your area. You then contact the lawyer to arrange for a 30-minute appointment. This appointment is \$20 + tax. If you decide to hire the lawyer after the initial appointment, and the lawyer agrees to represent you, you will need to discuss how much the lawyer will charge to represent you.

Nunavut

Law Society of Nunavut

http://lawsociety.nu.ca

Referrals to lawyers practicing in Nunavut, and information on launching a complaint against a lawyer. Click the "Public" tab in the top menu.

Legal Services Board of Nunavut

http://nulas.ca/en/

The Legal Services Board of Nunavut provides legal aid services in each region of Nunavut through regional legal aid clinics based in Iqaluit, Rankin Inlet, and Cambridge Bay.

Nunavut Court of Justice Law Library

http://www.nunavutcourts.ca/index.php/library

The Law Library plays a central role in providing effective and innovative access to information resources to a wide range of users within and outside the justice system in Nunavut.

Nunavut Court of Justice Law Library, Nunavut Court of Justice, P.O. Box 297, Iqaluit, NU, XOA 0HO.

Contact: Manager, Court Library Services

Phone: 867.975.6134

Fax: 867.975.6380

Email: courtlibrary@gov.nu.ca

Ontario

African Canadian Legal Clinic

http://www.aclc.net

The African Canadian Legal Clinic provides legal services to the black community in Ontario.

Phone: 416-214-4747.

ARCH Disability Law Centre

http://www.archdisabilitylaw.ca/

Provides a range of legal services to people with disabilities who live in Ontario, disability advocacy organizations, and the legal profession.

Association of Community Legal Clinics

www.aclco.org

The representative body of Ontario's community legal aid clinics.

425 Adelaide St. West. 5th floor Toronto. ON M5V 3C1

Phone: 1-866-965-1416

Centre for Spanish-Speaking Peoples

http://www.spanishservices.org/en/programs-and-services/legal-clinic/

The CSSP Legal Clinic serves members of the Spanish-speaking community from across Ontario. Provides legal services for those who meet case selection and financial eligibility requirements. Accepts clients regardless of their current immigration and citizenship status. Spanish-language interpreters are available.

Click Undo

https://www.undo.ca

Click Undo is an interactive site designed to give Canadians access to relatively cheap and simple separation options outside of the courtroom. The website takes the forms required for a divorce application and turns them into an easy-to-use web tool. Users of the website are asked to respond to a series of questions and surveys about their income, housing and

child custody arrangements. Based on the information provided, the site calculates equalization payments and spousal support estimates and generates official divorce documents. Once you submit your application, Click Undo has one of their lawyers review the application to ensure that it will be filed. They send one round of feedback, flagging anything that might be problematic. Before a divorce can be filed with the court, you must swear an Affidavit with a Commissioner for Oaths. Their system lets you choose a time and place that works best to meet. They send a Commissioner to you, make sure you sign off on everything correctly, then file it in court. This is currently only offered for Residents in Alberta and Ontario, but other provinces may be added in the future.

Community Legal Education Ontario

www.cleo.on.ca

Produces clear, accurate, and practical legal information on a great variety of topics to help people understand and exercise their legal rights.

119 Spadina Avenue, Suite 600 Toronto, ON M5V 2L1

Phone: 416-408-4420

Court Services

https://www.attorneygeneral.jus.gov.on.ca/english/courts/

Provides information on Ontario Courts and their services.

Family Responsibility Office

https://www.mcss.gov.on.ca/en/mcss/programs/familyResponsibility/welcome.aspx

FRO collects, distributes and enforces child and spousal support payments. This organization helps families in Ontario get the support payments they are entitled to by enforcing court-ordered support responsibilities.

Ministry of Children, Community and Social Services 80 Grosvenor St, Hepburn Block, 6th Floor, Toronto ON M7A 1E9

Phone: 416-325-5666 Toll Free: 1-888-789-4199

Family Law Education for Women

www.onefamilylaw.ca

Plain language legal information on women's rights under Ontario family law is available in 14 languages and in multiple formats.

Email: admin@onefamilylaw.ca

Fédération des ainés et des retraités francophones de l'Ontario

https://farfo.ca

La Fédération des aînés et des retraités francophones de l'Ontario (FARFO) est un organisme à but non lucratif, ayant comme mission la promotion de la qualité de vie de ses membres, la protection de leurs droits et de leurs intérêts. De plus, elle vise à promouvoir l'image positive du vieillissement et l'engagement communautaire des francophones de cinquante ans et plus, domiciliés en Ontario.

Les bureaux de la FARFO sont ouverts sur rendez-vous seulement. 1492B, chemin Star Top, Ottawa (Ontario) K1B 3W6

Tél.: 1 (800) 819-3236

FLIC - Family Law Information Centres

http://www.attorneygeneral.jus.gov.on.ca/english/family/infoctr locations.asp

FLIC services are available in family courts across Ontario. At the FLIC you can find information about separation and divorce and related family law issues, family justice services, alternative forms of dispute resolution, local community resources and court processes. Information and Referral Coordinators (IRCs) are available at designated times to help you understand your needs and to make referrals to appropriate services. IRCs can give you information about family mediation and other ways to solve your issues without going to court.

John Howard Society of Ontario

http://www.johnhoward.on.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Justice for Children and Youth

http://jfcy.org/en/

Free and confidential legal services, resources, and legal advice for young people under the age of 18, and homeless youth in Ontario under 25 years of age.

415 Yonge Street, Suite 1203, Toronto, Ontario M5B 2E7

Phone: (416) 920-1633 (Toronto area)

Toll free: 1 (866) 999-5329

Email: info@jfcy.org

LawFacts

http://www.lawfacts.ca

LawFacts is a website developed by Legal Aid Ontario that provides information focusing on criminal law.

Law Help Ontario

www.lawhelpontario.org

Legal resource centres at the Ottawa and Toronto courthouses exclusively for civil cases.

The Association des juristes d'expression française de l'Ontario / Association of French Speaking Jurists of Ontario (AJEFO)

http://www.ajefo.ca

AJEFO works towards the promotion of access to justice in French and English, the official languages of the courts of Ontario. AJEFO develops numerous programs and resources to create awareness, inform, and educate the public about the justice system and their legal rights and obligations, including their rights to judicial services in the official language of their choice.

201 - 214 Montreal Road, Ottawa, ON, K1L 8L8

Phone: 613-842-7462

Email: bureau@ajefo.ca

The Law Society of Ontario

www.lsuc.on.ca

The Law Society regulates Ontario lawyers and paralegal licensees. You can get referrals to a lawyer at 1.800.268.8326 toll free or 416.947.3330. The Referral Service will give you the name of a lawyer within or near your community. The lawyer will give you a free

consultation of up to 30 minutes.

Osgoode Hall, 130 Queen Street West Toronto, ON M5H 2N6

Phone: 416-947-3300

Legal Aid Ontario

http://www.legalaid.on.ca/en

A range of legal services for Ontarians who meet the income requirements.

Phone: 416-979-1446 Toll Free: 1-800-668-8258

Legal Line

http://www.legalline.ca

Provides information on over 1,000 legal topics, in 40 different areas of law specific to each province in Canada, in 107 languages.

Phone: (416) 929-8400 (24 hours)

Ministry of the Status of Women

https://www.ontario.ca/page/ministry-status-women

Formerly the Ontario Women's Directorate, the Ministry of the Status of Women provides information on the social, economic and legal rights of women.

Ombudsman Ontario

https://www.ombudsman.on.ca/home

The Ombudsman investigates complaints against provincial government organizations. When the Ombudsman finds something wrong, he or she can make recommendations to fix the problem, and if these are not acted upon, they can report the case to the Legislature. The Ombudsman can also help resolve complaints informally. Ontario's Ombudsman is an Officer of the provincial Legislature who is independent of the government and political parties.

Ontario Court of Justice Representing Yourself at Your Family Law Trial - A Guide

 $\underline{http://www.ontariocourts.ca/ocj/self-represented-parties/guide-for-self-represented-litigants-in-family-court-trials/guide/}$

http://www.ontariocourts.ca/ocj/files/guides/guide-family.pdf

A guide prepared by Ontario Government. It is intended to help self-represented litigants represent themselves in a family law trial at the Ontario Court of Justice.

Ontario Human Rights Commission

http://www.ohrc.on.ca/en

The Ontario Human Rights Commission is a statutory body with the mandate of enforcing the Ontario Human Rights Code and of promoting human rights in Ontario. The website provides information on the Commission and the commissioners, the complaint process, summaries of legal decisions, and other related information. Members of the public may initiate inquiries by calling the Commission at 1-800-387-9080.

Pro Bono Law Ontario

www.pblo.org

A charity founded in 2001 to bridge the justice gap between lawyers who want to give back and the many Ontarians who can't afford legal services and have a legal problem not covered by government funding. PBLO creates and manages programs that connect these lawyer volunteers with low-income Ontarians – either directly or in partnership with charitable organizations working in the local community.

260 Adelaide Street East, PO Box 102 Toronto ON M5A 1N1

Phone: 416-977-4448

Pro Bono Law Ontario - Free Legal Advice Hot Line

This help line provides up to 30 minutes of free legal advice and assistance for civil legal needs (does not apply to criminal or family matters).

Toll-free: 1-855-255-7256.

Your Legal Rights

www.yourlegalrights.on.ca

Your Legal Rights is a website with free legal information for people in Ontario. This site has free, practical, and easy-to-find legal information produced by hundreds of organizations across Ontario. Their services provide:

- o Resources: Legal information covering a wide range of legal topics, in a variety of formats, and available in dozens of languages
- o Common Questions: Questions and answers to everyday legal problems
- o Find Services: Interactive map of key legal and social services across Ontario
- o Training: Public legal education training webinars for service providers
- News & Events: The latest headlines and community events about the law and access to justice

FOR ADDITIONAL LOCAL RESOURCES FOR SELF REPS, PLEASE CONTACT THE FOLLOWING ORGANIZATIONS

BELLEVILLE

Community Advocacy and Legal Centre

www.communitylegalcentre.ca

Provides free legal services to low income residents of Hastings, Prince Edward, and Lennox & Addington counties.

158 George Street Level 1 Belleville, ON K8N 3H2

Phone: 613-966-8686

BRAMPTON

Mississauga Community Legal Services

www.legalclinicsinpeel.ca

Assists people who live in Mississauga and Malton, and North Peel & Dufferin, providing community legal services.

Phone: 905-896-2050

North Peel and Dufferin Community Legal Services

www.legalclinicsinpeel.ca

Assists people who live in Brampton, Caledon, and Dufferin County.

Phone: 905-455-0160

Peel Family Mediation Services

www.peelfamilymediation.org

Peel Family Mediation Services offers family law mediation (on-site and off-site) and information programs (free) to the public in the region of Peel and Dufferin County.

Phone: 905-456-4700

Peel Family Law Service Centre

http://www.legalaid.on.ca/en/contact/about.asp?place=808495

The Peel Family Law Service Centre offers eligible clients a range of legal resources and support for family matters.

205 County Court Boulevard Brampton, ON L6W 4R6

Phone: 905-453-1723

South Etobicoke Legal Services

www.southetobicokelegal.ca

South Etobicoke Community Legal Services (SECLS) is a non-profit, charitable organization dedicated to providing free legal services to low-income people in the South Etobicoke area of Toronto.

Phone: 416-252-7218

OTTAWA

Centre francophone d'aide et de lutte contre les agressions à caractère sexuel d'Ottawa (CALACS)

http://www.calacs.ca

Organisme féministe et francophone géré par et pour les femmes survivantes d'agressions à caractère sexuel. Dans sa revendication pour la justice sociale, il lutte contre les agressions à caractère sexuel et offre des services multiples aux femmes francophones de 16 ans et plus, qui en sont victimes et survivantes.

Bureau (Ottawa): 40, rue Cobourg, Ottawa (Ontario), K1N 8Z6

Tél: (613) 789-8096

Ligne info-soutien: (613) 789-9117

Email: calacs@calacs.ca

Community Legal Clinic, uOttawa.

https://commonlaw.uottawa.ca/community-legal-clinic/about

The Clinic provides legal services to the Ottawa community. The staff consists of lawyers and law students who provide public legal education, legal advice and legal representation in various criminal and human rights cases. They also help women who have been victims of violence obtain compensation.

17 Copernicus Street, Ottawa, Ontario K1N 6N5

Phone: (613) 562-5600

Fax: (613) 562-5602

Language (s): French, English

Connecting Ottawa

http://connectingottawa.com

Their goal is to improve access to justice for people who do not speak English or French and who face communication challenges due to a disability or sensory disability. Connect Ottawa is an online portal that helps people find legal services and information in the Ottawa area.

Language(s): French, English, other languages

Ottawa Community Legal Services

http://www.socls.org/en/index.html

The legal clinics of Community Legal Services Ottawa Centre, South Ottawa Community Legal Services, and West End Legal Services are now Community Legal Services of Ottawa. These Clinics are independent non-profit agencies providing free legal assistance to low income individuals living within specified geographic boundaries.

Tewegan Transition House

http://www.teweganhousing.ca

Tewegan is a 12-bed transitional home for young Aboriginal women between the ages of 16-29. For First Nations, Inuit and Métis women that are homeless or at risk of becoming homeless in Ottawa.

65 Harvey, Ottawa (Ontario,) K1S 0A8

Phone: (613) 233-0672

Email: teweganadmin@urbanaboriginal.ca

Ottawa Legal Information Centre

www.centreinfojuridique.ca/en/

The Centre offers services in all areas of the law, such as family law, immigration law, tenants' rights, employment insurance, etc. Requiring no eligibility criteria, any resident of the Ottawa region can obtain the Centre's services, regardless of your income or legal problem. The Centre offers services in English and in French.

1400-85, Albert St, Ottawa (Ontario), K1P 6A4

Phone: (613) 842-7462

Vanier Community Service Centre

http://www.cscvanier.com/en/legal

The mission of the Clinic is to provide free assistance to low-income people living in the Eastern Region of Ottawa who face legal problems such as housing, immigration or income maintenance. The Clinic provides court representation, summary advice, and brief services. It also provides support for community development, such as legal workshops and a legal information line.

290 Dupuis Street, Ottawa, (Ontario), K1L 1A2

Phone: (613) 744-2892

Please call ahead for an appointment. Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.

PRESCOTT

Centre Novas-CALACS francophone de Prescott-Russell

http://centrenovas.ca

Le Centre Novas est un organisme féministe, géré par et pour les femmes francophones. Dans sa revendication pour la justice sociale, il lutte contre les agressions à caractère sexuel et offre des services multiples aux femmes francophones de 16 ans et plus, qui en sont victimes et survivantes. La prévention et la sensibilisation au cœur de la communauté sont une partie intégrante de son engagement.

Bureau (Prescott-Russell): C.P. 410, Casselman (Ontario) KOA 1M0

Tél.: (613) 764-5700

Sans frais: 1 (866) 772-9922

Clinique juridique populaire de Prescott-Russell inc.

http://www.cjppr.on.ca/en/

La Clinique est un organisme francophone de représentation et d'éducation légale visant à défendre et revendiquer les droits des plus démunis. Elle offre des services légaux et/ou paralégaux, incluant des activités qui encourageraient l'accès et l'utilisation de tels services ou qui faciliteraient l'extension de tels services, ainsi que des services qui verraient uniquement à promouvoir le bien-être légal des membres de la communauté de Prescott et Russell.

The Clinic is a Francophone representation and legal education organization aimed at defending and asserting the rights of the poor. It offers legal and / or paralegal services, including activities that would encourage access to and use of such services or that would facilitate the extension of such services, as well as services that would promote the legal well-being of members of the Prescott and Russell community.

352 Main Street West, Suite 201, Hawkesbury, ON K6A 2H8

Phone: (613) 632-1136 Toll free: 1 (800) 250-9220

Fax: (613) 632-5525

Email: milletta@lao.on.ca

Language (s): French, English

SIMCOE COUNTY

Colibri - Centre des femmes francophones du comté de Simcoe

http://www.centrecolibri.ca

Le Centre Colibri a pour mission d'appuyer les femmes francophones et d'expression française, de 16 ans et plus, qui ont subi ou subissent de la violence, sous toutes ses formes, afin de les accompagner vers leur autodétermination. Il vise à devenir la référence en matière de violence pour les femmes et les enfants dans le comté de Simcoe.

The Colibri Center's mission is to support Francophone and French-speaking women, aged 16 and over, who have suffered or are subjected to violence, in all its forms, in order to accompany them towards self-determination. It aims to become the reference for violence against women and children in Simcoe County.

80 Bradford Street, Suite 340, Barrie (Ontario), L4N 6S7

Phone: (705) 797-2060 Toll free: 1 (877) 797-2060

Fax: (705) 797-2050

Email: admin@centrecolibri.ca

Language (s): French, English

SUDBURY

Child and Family Centre

http://www.childandfamilycentre.on.ca/home.html

Our counseling staff work directly with children and families, encouraging their active participation in making decisions about the services they will receive.

62 chemin Frood Road, suite 100 Sudbury ON

Phone: 705-525-5008

FLIC

http://www.attorneygeneral.jus.gov.on.ca/english/family/infoctr_locations.asp

At the FLIC you can find information about separation and divorce and related family law issues, family justice services, alternative forms of dispute resolution, local community resources and court processes.

159 Cedar Street, 2nd Fl., Suite 201; 155 Elm Street West Sudbury ON

Phone: 705-564-7600

Legal Aid

http://www.legalaid.on.ca/en/

40 Elm Street Unit 271 Sudbury ON P3C 1S8

Phone: 705-674-3200

Sudbury Counselling Centre

http://www.counsellingccs.com

The Sudbury Counselling Centre is a non-profit community based agency that provides counselling and support services to children, teenagers, adults, couples, and families as well as companies and agencies.

260 Cedar St. Sudbury ON P3B1M7

Phone: 705-524-9629

Sudbury Family Mediation

http://www.divorcingtogether.org/

Dedicated to restoring a happy and productive life for individuals, couples and families affected by separation and divorce.

176 Larch St. Suite 102 Sudbury ON P3E 1C5

Phone: 705-674-6664

TIMMINS

Timmins Family Counseling Centre Inc.

http://www.timminsfamilycounselling.com

The Timmins Family Counseling Centre is a bilingual non-profit organization serving residents of Timmins and surrounding areas. This organization fosters a healthy community by offering professional counselling, psychotherapy, and education to individuals, couples, families and workplaces in Timmins and surrounding areas. The services are confidential and address personal, family or work life issues. They offer a wide range of services,

including individual, couple and family therapy, a men's Partner Violence Intervention Program (VIP) and an individual therapy program for women who are recovering from the aftereffects of an illness. Typically, these programs are offered in English and French to clients 12 years of age or older or to clients with a parent or caregiver.

310-60, Wilson Ave, Timmins ONT P4N 2S7

Phone: (705) 267-7333

TORONTO and GTA

Aboriginal Legal Services

https://www.aboriginallegal.ca/legal-clinic.html

The Legal Clinic serves people in a variety of areas including: Housing, ODSP/OW, Indian Act Matters, Canada Pension, Disability, Police Complaints, Criminal Injuries Compensation, and Human Rights. Referrals to Lawyers on other matters including criminal and family law can be arranged. The Legal Clinic is a community legal aid clinic, funded by Legal Aid Ontario, which provides free legal assistance to low income Aboriginal people living in the City of Toronto.

211 Yonge Street, Suite 500 Toronto ON M5B 1M4

Phone: 416-408-3967 / 1-844-633-2886

Centre francophone de Toronto

https://www.centrefranco.org/daide-juridique/

Les services d'aide juridique du Centre francophone de Toronto procurent aux personnes à faible revenu l'accès à des services juridiques, en français, répondant à leurs besoins.

555 Richmond Street West suite 303H, Toronto M5V 3B1

Telephone: 416-922-2672

Downsview Community Legal Services

http://www.downsviewcommunitylegalservices.com

Downsview Community Legal Services is a Community Legal clinic providing free legal assistance to underprivileged persons living in the area. Funded by Legal Aid Ontario and governed by a community Board of Directors, the office is staffed by lawyers, paralegals, community legal workers and administrative staff.

Downtown Legal Services

http://downtownlegalservices.ca

Downtown Legal Services is both a community legal clinic and a clinical education program, operated by the Faculty of Law at the University of Toronto. If you are calling to request legal assistance, please call the intake line at 416 978-6447. You will be asked a number of questions to determine if they are able to assist you. Please note that DLS is not a walk-in clinic. You must call the intake line as the first step of the intake process. If they are not able to assist you, they will try to provide you with meaningful referrals to other agencies that may be of assistance.

East Toronto Community Legal Services

http://www.etcls.ca

East Toronto Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

1320 Gerrard Street East, Toronto M4L 3X1

Phone: 416-461-8102

Family Finance Solutions

http://www.familyfinancesolutions.ca/

Provides financial, divorce, and retirement planning solutions to families in the York Region and the City of Toronto.

Flemingdon Community Legal Services

http://flemingdonlegal.org

Flemingdon Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

1 Leaside Park Drive Unit 1, Toronto M4H 1R1

Phone: 416-441-1764

Free Legal Services for Tenants

https://www.toronto.ca/community-people/housing-shelter/housing-at-risk/free-legal-services-for-tenants/

Free legal advice to low income tenants. If you do not have legal representation on the day of your hearing at the Landlord Tenant Board, you can ask for assistance from the Tenant Duty Counsel Program.

Human Rights Legal Support Centre

http://www.hrlsc.on.ca/en/welcome

The Human Rights Legal Support Centre provides legal advice and assistance to people in Ontario who have experienced discrimination contrary to the *Human Rights Code*. Their services may include legal assistance in filing applications at the Human Rights Tribunal of Ontario, and legal representation at mediation and hearings.

Justice for Children and Youth

http://jfcy.org/en/

Justice for Children and Youth (JFCY) is a legal aid clinic that serves low-income children and youth under 18 and homeless youth under 25. JCFY staff lawyers provide direct legal assistance to eligible children and youth in the Greater Toronto Area. JFCY also offers summary legal advice, information and assistance to young people, parents (in education matters), professionals and community groups across Ontario.

55 University Ave, 15th Floor, Toronto, ON M5J 2H7

Phone: 416-920-1633

Ontario Toll Free: 1-866-999-JFCY (5329)

Kensington-Bellwoods Community Legal Services

http://www.kbcls.org

Kensington-Bellwoods Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

489 College Street Suite 205, Toronto M6G 1A5

Phone: 416-924-4244

Metro Toronto Chinese and Southeast Asian Legal Clinic

http://mtcsalc.org/en/

As a specialty legal clinic funded by Legal Aid Ontario, the Metro Toronto Chinese & Southeast Asian Legal Clinic has been helping low income, non-English speaking clients from Toronto's Chinese, Vietnamese, Cambodian and Laotian communities since 1987.

Neighbourhood Legal Clinic

http://www.nlstoronto.org

Provides free legal services and assistance to low income individuals who live within the catchment area and qualify for service.

333 Queen Street East, Toronto, ON, M5A 1S9

Phone: 416.861.0677

Parkdale Community Legal Services

http://www.parkdalelegal.org

Parkdale Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

1266 Queen Street West, Toronto M6K 1L3

Phone: 416-531-2411

Rexdale Community Legal Clinic

http://www.rexdalecommunitylegalclinic.ca/main.htm

Rexdale Community Legal Clinic is a legal aid clinic funded by Legal Aid Ontario.

21 Panorama Court Suite 24, Toronto M9V 4E3

Phone: 416-741-5201

Scarborough Community Legal Services

http://www.scarboroughcommunitylegal.ca

If you have a legal problem or question, call 416-438-7182 between 9:30 am and 12 noon, Monday to Friday. After getting information from you about your problem, staff may give you telephone advice on your legal rights and how you may be able to solve it, or may set up an appointment if necessary. Staff may represent you at appeal tribunals or court, or may provide you with the tools and guidance to represent yourself. Provides legal services in key areas where low income people need specialized help:

- Housing (Tenant's Rights)
- Ontario Works (Welfare)
- Ontario Disability Support Program (ODSP)
- Employment Insurance (EI)
- Canada Pension Plan (Disability)
- Employment Law
- Immigration Law

A Family Law lawyer comes to the office once a week. To access legal help regarding family law issues, call 416-696-2992.

695 Markham Road, Suite #9, Scarborough, Ontario M1H 2A5.

South Asian Legal Clinic of Ontario

http://salc.on.ca

SALCO has become a leader on issues of access to justice for low-income South Asians. SALCO works with thousands of clients a year and is also active in advocating for law reform on issues that impact South Asian communities.

45 Sheppard Ave. E. Suite 106A, Toronto ON, M2N 5W9

Phone: 416-487-6371

South Etobicoke Community Legal Services

http://www.southetobicokelegal.ca

South Etobicoke Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

5353 Dundas Street West Suite 21, Toronto M9B 6H8

Phone: 416-252-7218

Tenant Hotline

https://www.torontotenants.org/services/hotline

The Tenant Hotline is a free telephone counseling service for tenants in Toronto. The Hotline is operated by the Federation of Metro Tenants' Associations. Hotline counsellors offer information about tenants' rights to any tenant who calls.

Phone: 416-921-9494

Email: hotline@torontotenants.org

Toronto Reference Library

https://www.torontopubliclibrary.ca/torontoreferencelibrary/

The Toronto Reference Library is located at 789 Yonge Street, Toronto ON M4W 2G8. The main phone line is 416-393-7131 and the hours and location line is 416-393-7196. The catalogue is available online at the site above. Most materials are for use only in the library and cannot be signed out. Most law-related materials are found in the Main Reference area on the second floor.

The Advocacy Centre for the Elderly

http://www.advocacycentreelderly.org

Provides information and advisory services to low-income senior tenants. Scheduled intake days on Mondays, Wednesdays and Fridays.

2 Carlton Street, Suite 701, Toronto, Ontario, M5B 1J3

Phone: 416-598-2656 Toll Free: 1-855-598-2656

Unison Health & Community Services

https://unisonhcs.org/programs-services/legal-services/

The community Legal Clinic team provides free advice and representation for residents who meet financial and geographical eligibility criteria, in the following areas of law: tenant issues, social assistance, human rights, employment issues, government pensions, immigration, notarization and commissioning of legal documents. The Drop-In legal Clinic provides free legal advice in the following areas of law: social assistance, housing, basic employment, human rights, CPP and EI. Also provides notarization of documents (document must already be prepared).

1651 Keele Street, Toronto M6M3W2

Phone: 416-653-5400

West Scarborough Community Legal Services

http://westscarboroughlegal.ca

West Scarborough Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

2425 Eglinton Avenue East Suite 201, Scarborough M1K 5G8

Phone: 416-285-4460

West Toronto Community Legal Services

https://www.wtcls.org

West Toronto Community Legal Services (WTCLS) is a non-profit community legal clinic and housing help service for low income people in Toronto's west end.

2333 Dundas St West Suite 404, Toronto M6R 3A6

Phone: 416-531-7376

Willowdale Community Legal Services

https://www.willowdalelegal.com/who-we-serve

Willowdale Community Legal Services is a legal aid clinic funded by Legal Aid Ontario.

245 Fairview Mall Drive Suite 106, Toronto M2J 4T1

Phone: 416-492-2437

York University Law Library (Osgoode Hall Law School)

https://www.osgoode.yorku.ca/resources-and-services/library/

The York University Law Library is located in the Osgoode Hall Law School at York University, 4700 Keele Street Toronto, M4K 1C2. The library has the largest law collection in all of Canada. While its primary focus is to serve York's law students and faculty, the library is open to the public. More information about hours and the collection can be found at the website above.

WINDSOR

Bridging Family Conflict

http://www.bfc-mediation.com

Bridging Family Conflict provides free mediation and information services for family law matters in Windsor and Essex County at both courthouses, and subsidized rates for mediation outside of the courthouse. Mediators are accredited by the Ontario Association for

Family Mediation. Provides subsidized mediation services for the Ministry of the Attorney General, so that you can access mediation for affordable rates that take into account your income and how many dependents you have. Also provides information about family law, separation and divorce through Mandatory Information Programs and the services of an Information and Referral Coordinator.

3231 Tecumseh Road, Windsor, Ontario.

Phone: 519-946-0808

Email: admin@bfc-mediation.com.

Citizen's Advocacy Windsor

http://www.eriestclairhealthline.ca/displayservice.aspx?id=151943

Citizen Advocacy provides support for and solutions to immediate problems and concerns of seniors and/or persons with disabilities. Through direct contact with the Citizen Advocacy staff, clients receive support and informed advice to help them address immediate problems or situations.

235 Eugenie St. West, suite 105 A Windsor ON

Phone: 519-966-5010

Legal Aid

uwindsor.ca/cla

2475 University Ave. West Windsor ON

Phone: 519-253-7150

Legal Assistance of Windsor

uwindsor.ca/law/legalassistance

Provides legal services for those in the community unable to pay for a private lawyer, and a learning opportunity for students.

85 Pitt St. East Windsor ON

Phone: 519-256-7831

Windsor-Essex Bilingual Legal Clinic

http://blc-cjb.com

La Clinique juridique bilingue Windsor-Essex est une clinique juridique communautaire sans but lucratif subventionnée par Aide juridique Ontario qui dessert la région de Windsor et Essex depuis 1987 et est une des 77 cliniques qui offrent des services juridiques communautaires en Ontario. Les services sont offerts par des avocats, des parajuristes et des intervenants juridiques communautaires qui ont de l'expérience avec le droit administratif. Ils offrent de la représentation et des conseils juridiques dans les domaines de pratiques des cliniques ainsi que de l'orientation dans les cas où la représentation n'est pas indiquée.

The Windsor-Essex Bilingual Legal Clinic is a non-profit community clinic funded by Legal Aid Ontario assisting the region of Windsor and Essex County since 1987 and is one of approximately 77 clinics providing community legal services throughout the province. Clinic services are provided by staff lawyers, paralegals and community legal workers experienced in administrative law. They offer representation and legal opinions within the scope of clinic practice as well as referrals to cases where representation is not warranted.

595 Tecumseh Road East Windsor ON

Phone: 519-253-3526

Prince Edward Island

Community Legal Information Association of PEI Inc. (CLIA)

http://www.cliapei.ca/content/page/resources_srl/

The Community Legal Information Association of PEI Inc., often called CLIA, is a non-profit registered charity. Provides free legal information through a phone line, website, e-mail, publications, and outreach efforts. Also provides lawyer referrals for Islanders who need legal advice and would like to connect with a lawyer. Sells the PEI Uncontested Divorce Kit and the PEI Power of Attorney Kit. Also available to come to meetings or events to conduct legal information presentations.

John Howard Society of Prince Edward Island

http://pei.johnhoward.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Law Society of Prince Edward Island

http://lawsocietypei.ca

The Law Society offers a list of lawyers licensed to practice in PEI. Look under "For The Public" at the top of the page.

Phone: (902) 566-1666

PEI Public Law Library

http://lawsocietypei.ca/law-library

The library at the Sir Louis Henry Davies Law Courts Building is open to the public. Books cannot be removed from the library.

Prince Edward Island Court of Appeal

http://www.courts.pe.ca/appeal/index.php?number=1039739&lang=E

Documents and resources provided by the Court of Appeal for self-represented litigants.

Supreme Court of Prince Edward Island

http://www.courts.pe.ca/supreme/index.php3?number=1050832&lang=E

Documents and resources provided by the Provincial Court for self-represented litigants.

Québec

Barreau de Québec

https://www.barreau.qc.ca/en/

Le Barreau du Québec vous aide à trouver un avocat selon la région et le domaine de droit recherché, à trouver un avocat-médiateur ou encore à avoir accès au service gratuit Urgence avocat en cas d'arrestation. Le site du Barreau du Québec vous permet également de vérifier si une personne est bel et bien membre en règle et a le droit d'exercer sa profession, ou encore si des sanctions ou des mesures disciplinaires ont été prises contre elle .

Contacts spécifiques pour le public:

http://www.barreau.qc.ca/fr/joindre/public/index.html

Centre de justice de proximité de la Gaspésie-Îles-de-la-Madeleine

https://www.justicedeproximite.qc.ca/centres/gaspesie-iles-de-la-madeleine/

Au Centre de justice de proximité de la Gaspésie – Îles-de-la-Madeleine nous vous offrons des services d'information juridique gratuits, de soutien et d'orientation en complémentarité avec les ressources existantes, et ce, peu importe votre revenu et la nature juridique du problème éprouvé.

484, avenue de l'Hôtel-de-Ville - Bureau 102, Chandler (Québec) GOC 1KO

Tél.: (418) 689-1505

Sans frais : 1-844-689-1505 Téléc.: (418) 689-1506

Centre de justice de proximité de l'Outaouais

https://www.justicedeproximite.qc.ca/centres/outaouais/

Situé sur l'Île de Hull, à Gatineau, le Centre de justice de proximité de l'Outaouais a pour mission de faciliter l'accès à la justice pour les citoyens et citoyennes de la grande région de l'Outaouais en leur offrant des services d'information juridique gratuits, de soutien et d'orientation, offerts en complémentarité avec les ressources existantes. Les services sont sans frais et confidentiels, et ce, peu importe le revenu du citoyen ou de la citoyenne ou la nature du problème juridique rencontré.

5, rue Laval - Bureau 201, Gatineau (Québec) J8X 3G6

Tél.: (819) 600-4600 Sans frais: 1 844 606-4600

Centre de justice de proximité du Grand Montréal

https://www.justicedeproximite.qc.ca/centres/grand-montreal/

Le Centre de justice de proximité du Grand Montréal (CJPGM) est un organisme sans but lucratif ayant pour mission de promouvoir l'accès à la justice en favorisant la participation des citoyennes et des citoyens, par des services d'information juridique gratuits, de soutien et d'orientation, offerts en complémentarité avec les ressources existantes.

407, boul. Saint-Laurent - Bureau 410, Montréal (Québec) H2Y 2Y5

Tél.: (514) 227-3782

Centre de justice de proximité du Saguenay-Lac-Saint-Jean

https://www.justicedeproximite.qc.ca/centres/saguenay-lac-saint-jean/

Au Centre de justice de proximité du Saguenay-Lac-Saint-Jean, notre équipe vous offre des services d'information juridique gratuits, de soutien et d'orientation en complémentarité avec les ressources existantes, et ce, peu importe votre revenu et la nature juridique du problème éprouvé.

3885, boul. Harvey - Bureau 201- A, Jonquière (Québec) G7X 9B1

Tél.: (418) 412-7722

Sans frais: 1 844 412-7722) Téléc.: (418) 412-7732

Centre de justice de proximité - Québec

https://www.justicedeproximite.qc.ca/centres/quebec/

Situé dans le quartier Saint-Roch de la ville de Québec, le Centre de justice de proximité a pour mandat de faciliter l'accès à la justice pour les citoyens du district judiciaire de Québec par des services d'information juridique gratuits, de soutien et d'orientation, offerts en complémentarité avec les ressources existantes. Les services sont sans frais, confidentiels et offerts en favorisant la participation des citoyens et citoyennes.

400, boulevard Jean-Lesage, bureau 080, (Les Façades de la Gare) Québec (Québec) G1K 8W1

Tél.: (418) 614-2470

Éducaloi

https://www.educaloi.gc.ca

Éducaloi est un organisme de bienfaisance enregistré québécois qui occupe un rôle de premier plan dans l'amélioration de l'accès à la justice depuis sa fondation en 2000. Il s'est donné pour mission d'informer le public sur la loi, sur ses droits et ses obligations. Pour y parvenir, il s'investit dans trois champs d'action principaux: l'information juridique, l'éducation juridique et le développement d'une expertise en communication claire et efficace du droit.

C.P. 55032, CSP Notre-Dame, 11, rue Notre-Dame Ouest, Montréal (Québec) H2Y 4A7

Etablissement.org

https://etablissement.org

Si vous êtes un nouvel arrivant francophone en Ontario, Etablissement.Org est pour vous. Vous y trouverez des réponses à toutes vos questions concernant votre immigration en Ontario et votre établissement dans votre nouveau pays.

Pour contacter l'organisme, remplissez le formulaire en ligne au lien suivant: http://etablissement.org/contactez/

John Howard Society of Québec

http://john-howard.qc.ca/fr/

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

La Société Elizabeth Fry du Québec

http://www.elizabethfrv.gc.ca

Provides services to women involved in the criminal justice system.

5105, Chemin de la Côte Saint-Antoine, Montréal, Québec H4A 1N8

Sans Frais: 1-844-489-2116

Tél: 514-489-2116

Le Protecteur du citoyen

http://protecteurducitoyen.qc.ca/fr

Un problème avec un ministère ou un organisme du gouvernement du Québec? Le Protecteur du citoyen peut vous aider. Les services du Protecteur du citoyen sont gratuits et les plaintes sont traitées confidentiellement. Chaque année, le Protecteur du citoyen traite plus de 18 000 demandes.

Bureau à Québec:

525, boul. René-Lévesque Est, Bureau 1.25 Québec, Québec G1R 5Y4

Bureau à Montréal:

1080, côte du Beaver Hall, 10e étage, bureau 1000, Montréal, Québec H2Z 1S8

Tél.: (418) 643-2688 (région du Québec)

Sans frais: 1 (800) 463-5070 Téléc.: 1 (866) 902-7130

Heures d'ouverture: Du lundi au vendredi de 8h30 à 12h et 13h à 16h30. Vous pouvez transmettre vos formulaires de plainte en ligne.

protecteur@protecteurducitoyen.qc.ca

1-800-NOTAIRE 2.0

1-800-NOTAIRE 2.0 est une ligne d'information juridique disponible par téléphone et en ligne et qui fournit des informations juridiques générales.

Pro Bono Québec

http://www.probonoguebec.ca

Pro Bono Québec initie, coordonne et fait la promotion de services juridiques professionnels gratuits ou à faibles coûts au bénéfice de la population démunie du Québec.

C.P. 465, Place Victoria, Montréal (Québec) H4Z 1J7

Information générale: (514) 954-3434 Autres demandes: (514) 904-1076

Téléc.: (514) 905-0228

info@probonoquebec.ca

Québec Legal Aid Offices

https://www.csj.qc.ca/commission-des-services-juridiques/nous-joindre/bureaux-d-aide-juridique/en

La Commission des services juridiques est l'organisme chargé de l'application de la Loi sur l'aide juridique et sur la prestation de certains autres services juridiques au Québec. Elle s'assure que l'aide juridique est accessible à toute personne éligible qui en fait la demande. Il y a aussi autres services: infos jurisdiques, et les Accès à l'information.

Saskatchewan

Aboriginal Court Work Program (Province wide)

www.justice.gov.sk.ca/aboriginalcourtworkerprogram

This program provides important services that assist Aboriginal adults and youth in conflict with the law, and is designed to meet the unique needs of the Aboriginal people.

Courts of Saskatchewan

www.sasklawcourts.ca

The website is a portal to the three courts of Saskatchewan: Provincial Court, Court of Queen's Bench and Court of Appeal. The site provides court schedules, information on the judicial system, and information on proceedings before the courts.

Dispute Resolution Office

https://www.saskatchewan.ca/government/directory?ou=81ce845c-e4c6-4f5f-80eb-d5a3c3506f4e

The DRO believes in people's ability to resolve issues with dignity and respect in a safe environment. The DRO provides and encourages the provision of dispute resolution/mediation services to the public. The DRO can help by providing professional mediation and facilitation services to parties in conflict.

3rd floor, 3085 Albert St. Regina

Phone: 306-787-5747

Family Justice Services Branch

http://www.saskatchewan.ca/residents/births-deaths-marriages-and-divorces/separation-or-divorce

The Branch is the central authority in Saskatchewan responsible for delivering family justice services to individuals who need help in dealing with the difficulties arising from family breakdown, separation and divorce. These services are in the area of parenting, custody, access, support obligations, and marriage.

Family Law Information Sessions

(Weekly in Regina) (Monthly in Saskatoon)

The Saskatchewan Ministry of Justice, in partnership with the Public Legal Education Association (PLEA), Pro Bono Law of Saskatchewan (PBLS), Law Society Library, and the Saskatoon Public Library, have set up regular weekly drop-in help sessions at the Law Society Library at the Regina Court of Queen's Bench, and monthly drop-in help sessions at the Saskatoon Public Library and Saskatoon Court of Queen's Bench. Lawyers will provide free help sessions to assist SRLs with general legal information and assistance, including form preparation using the PLEA Family Law Website.

Further information can be obtained by contacting the Family Law Information Centre at 1-888-218-2822 (extension 2).

Family Law Saskatchewan / Public Legal Education Association

http://familylaw.plea.org

Family Law Saskatchewan has been created by PLEA with funding from the Law Foundation of Ontario to provide free-of-charge assistance to people in Saskatchewan who are dealing with separation and divorce without a lawyer. Family Law Saskatchewan has a wide range of legal information on family law topics, and a free Form Wizard that can help individuals fill out the necessary court forms. PLEA also provides free publications on a wide variety of legal topics. PLEA publications can also point to resources available in your community.

Family Matters

http://www.saskatchewan.ca/residents/births-deaths-marriages-and-divorces/separation-or-divorce/family-matters-program

Family Matters assists families going through separation or divorce by providing access to:

- Information and resources to deal with a changing family situation.
- Assistance to resolve urgent and outstanding issues.

The program aims to minimize the impact of separation and divorce on all family members, especially children, provides early intervention/resolution, and is a great resource for self-represented litigants. The program offers a free three-hour meeting between separating/divorcing parties (even before an action is started) and a Family Matters service provider to try to come to some solutions, and connect people with resources as needed.

Phone: 1-844-863-3408

Email: familymatters@gov.sk.ca

This program is currently available in four locations in Saskatchewan, including: Saskatoon, Prince Albert, Regina and Moose Jaw.

Freelaw

www.qp.gov.sk.ca

Freelaw provides free online access to current Government of Saskatchewan legislation including Acts and Regulations. Paper copies of legislation are available for a fee. The site also provides access to the Rules of Court and legislated forms.

John Howard Society of Saskatchewan

http://www.sk.johnhoward.ca

A non-profit agency concerned with the problem of crime and its prevention. Contains resource papers and services.

Law Society of Saskatchewan Libraries (Province wide)

www.lawsociety.sk.ca (see library tab)

Law Society Libraries provide a full range of resources and services to support legal research.

Phone: 306-569-0155 or 1-877-989-4999

Legal Advice Clinic @CLASSIC (Saskatoon)

The Legal Advice Clinic operates Tuesday and Thursday afternoons and evenings and is coordinated by Community Legal Assistance Services for Saskatoon Inner City (CLASSIC). Lawyers provide assistance in Criminal, Family and Civil Law during half hour appointments. Appointments are required.

123 20th Street West, Saskatoon

Phone: 306-657-6100

Legal Aid Saskatchewan (Province wide)

www.legalaid.sk.ca

Provides a range of legal services to low income individuals in Saskatchewan in areas of family and criminal law. Those who are eligible can access the service of experienced lawyers throughout the province.

The Public Legal Education Association of Saskatchewan (PLEA)

http://www.plea.org

PLEA is a non-profit, non-government organization that exists to educate and inform the people of Saskatchewan about the law and the legal system. PLEA offers programs and services to the general public as well as to school communities

500-333 25th St E, Saskatoon SK S7K 0L4

Phone: (306) 653-1868

Hours: Monday- Friday 8:30am-4:30pm, closed over the noon hour.

Pro Bono Law Saskatchewan (PBLS)

website: www.pblsask.ca

Provides information and assistance to individuals looking to access legal services. Refers all clients to CLASSIC Saskatoon. PBLS has several Panel Programs to assist eligible individuals in Saskatchewan by matching them directly with a lawyer who has agreed to provide full-representation legal services for free. There are several Pro Bono Law Panel Programs: Children and Youth, Seniors Legal Assistance, Immigration & Refugee, Solicitors, General, Residential Tenancies, and Criminal Appeals.

Phone: 306-569-3098 Toll Free 1-855-833-7257

Pro Bono Law Saskatchewan Free Legal Clinics

https://www.pblsask.ca/public

Free legal clinics are located throughout the province of Saskatchewan. Lawyer volunteers provide free legal assistance to individuals who cannot afford a lawyer and do not qualify for Legal Aid. Income testing does apply. Clinic locations currently in Regina, Saskatoon, Swift Current, Estevan, Moose Jaw, Meadow Lake, North Battleford, La Ronge, Yorkton, Weyburn, and Prince Albert.

Phone: 306-569-3098

Saskatchewan Ministry of Justice & Justice Canada (Province wide)

www.justice.gov.sk.ca www.justice.gc.ca

The Saskatchewan Ministry of Justice and Canadian Department of Justice websites provide information of branches and programs and services offered provincially and federally and access to publications, forms and legislation.

Walk-In Advocacy Clinic @ CLASSIC (Saskatoon)

http://www.classiclaw.ca

The Walk-In Advocacy Clinic is operated by Community Legal Assistance Services for Saskatoon Inner City (CLASSIC) every Monday and Wednesday between 1pm and 5pm. This clinic is run by law students under the supervision of a staff lawyer. Appointments are not required and walk-ins are welcome. Advocacy services are provided in areas that include: Landlord-Tenant, Social Assistance, Small Claims Court Estates, Immigration & Refugee, Indian Residential School Settlement, SGI, Employment, Employment Insurance, Worker's Compensation, Canada Pension Plan, Human Rights, Correctional Services Disciplinary and Parole Hearings.

123 20th Street West, Saskatoon

Phone: 306-657-6100

Yukon

A Guide to Representing Yourself in the Yukon

http://www.justice.gov.yk.ca/pdf/cr representing yourself.pdf

A guide prepared by the Court Registry for self-represented litigants.

Aboriginal Court Workers

http://www.justice.gov.yk.ca/acw.html

Aboriginal Court Workers support fair, equitable, and culturally sensitive treatment of all Aboriginal people in contact with the criminal justice system. If you are an Aboriginal person involved in the justice system (victim, accused, or offender) Aboriginal Court Workers can provide you with support and information.

Family Law Information Center.

http://www.yukonflic.ca/index.html

FLIC is a legal resource for separating or divorcing couples and families in transition. FLIC is an office of the Court Services branch of the Yukon Department of Justice that provides information on family law issues and court procedures. Services provided by FLIC are free to the public. Anyone who needs information about Yukon family law matters can use the centre, but it is important to understand and remember that FLIC staff members do not take the place of a lawyer.

The Family Law Information Centre (FLIC) offers a series of free workshops and educational events for separating or divorcing parents.

- family law;
- impacts of separation and divorce on children;
- communication skills:
- conflict management, and more.

See schedule of upcoming sessions and workshop descriptions on the webpage.

1st Floor, Andrew A. Philipsen Law Centre (Law Courts building) 2134 2nd Avenue, Whitehorse

Phone: 867-667-3066

Email FLIC@gov.yk.ca.

*If you require the workshops in French, please contact FLIC to make arrangements.

Judgments and How to Collect a Small Claim - Small Claims Court Self-Help Guide

http://www.yukoncourts.ca/pdf/6-Judgments and How to Collect a Small Claim Web.pdf

A Small Claims Court Self-Help Guide prepared by the Court for self-represented litigants.

Law Society of Yukon

http://www.lawsocietyyukon.com

The law society provides Lawyer Referral Service for members of the public. It is to help you determine if you have a legal problem for which you need the services of a lawyer. They also provide a list of lawyers practicing in the Yukon. Click "Lawyer Referral Service" on the left-hand menu.

Yukon Courts:

http://www.yukoncourts.ca

Yukon Legal Service Society

http://www.legalaid.yk.ca

Yukon Legal Services Society (YLSS) is Yukon's legal aid service provider. If you need a lawyer but cannot afford to pay, they may be able to help by providing a lawyer at no cost or at a very low cost to you.

Yukon Public Law Library

http://www.justice.gov.yk.ca/prog/cs/library.html

The Yukon Public Law Library has a variety of services. Hours are 9am to 4pm Monday to Friday. The library is staffed with librarians who are there to help you with information and research. Their e-library provides the primer "Yukon Case Law Research Guide", an online assistant for family law, alternatives to court, small claims, landlord and tenant, and wills and estates. Find these on the left-hand toolbar labeled "Legal Research eLibrary".

Law Courts Building, 2134 2nd Ave. Y1A 5H6

Phone: (867)667-3086

Yukon Public Legal Education Association

http://yplea.com

The Yukon Public Legal Education Association (YPLEA) is a non-profit organization devoted to providing legal information to the public and promoting increased access to the legal system. The goal of the Association is to help the public to identify and understand their legal rights and responsibilities in order to improve their ability to deal with legal matters.

YPLEA also operates the Yukon Law Line, a free legal information service. The Law Line is staffed by persons knowledgeable about the law. It is intended to help callers by providing legal information. The Law Line is intended to help callers to identify the legal issues confronting them and to give them information about how to go about resolving those legal issues. The Law Line does not give legal advice or representation and it does not provide legal services such as drafting documents.

Operating Hours

The Law Line hours are as follows:

- Monday: 8:45 a.m. to 3:30 p.m. (closed for lunch between 12:15 and 12:45) DROP IN
- Tuesday: 8:45 a.m. to 3:30 p.m. (closed for lunch between 12:15 and 12:45) BY APPOINTMENT
- Wednesday: 11 a.m. to 5:30 p.m. (closed for lunch between 2:30 and 3:00). DROP IN
- Thursday: 8:30 a.m. to Noon BY APPOINTMENT
- Friday: CLOSED

2131 2nd Ave, Whitehorse, YT Y1A 1C3

To book an appointment online go to <u>yplea.setmore.com</u>

Or contact by telephone at 668-5297 or 1-866-667-4305